



ELDER BENEFIT SPECIALIST PROVIDE

Free and confidential benefits counseling for adults ages 60 and older who:

- **Want to know more about private or public benefits.**
- **Need help organizing the paperwork to apply for benefits.**
- **Have been denied a benefit they might be entitled to.**

Contact Us

Crawford County Office
225 N. Beaumont Rd, Ste. 117
Prairie du Chien, WI 53821

608.326.0235
ccadrc@co.crawford.wi.gov

Juneau County Office
200 Hickory St.
Mauston, WI 53948

608.847.9371
jcadrc@co.juneau.wi.us

Richland County Office
221 W. Seminary St.
Richland Center, WI 53581

608.647.4616
resctr@co.richland.wi.us

1-877-794-2372

www.Adrceagle.com

Wisconsin Relay System 711



Elder Benefit Specialist



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Elder Benefit **Specialists**

As people age, they often need help with government benefit programs. Accessing these benefits can sometimes be difficult and confusing. The Elder Benefit Specialist can help with:

- Social Security
- Senior Care/Prescription Coverage
- Medicare, Medicare Part D
- Health Insurance
- Medical Assistance
- Denied Benefits/Overpayments
- Food Share
- Housing
- Landlord/Tenant issues



Elder Benefit Specialists are part of a federal and state-mandated advocacy program designed to provide older adults with free legal services. While the program is available to all Wisconsin residents age 60 and older, services are targeted to the rural, low and middle income and minority older populations who traditionally have not had access to legal assistance.

Commonly Asked Questions & Concerns The Benefit Specialist Can Help!

Do I have to repay a Social Security or SSI overpayment if it was not my fault?

Will Medicare or Medical Assistance cover my nursing home stay?

How will I pay all of my medical bills?

I have been denied SSI or Social Security disability benefits. What can I do?

Medicare denied my claim for a certain service. Can anything be done?

Are there any new or recent changes in programs available to me?

Do I qualify for subsidized housing?

I have supplemental insurance but I am getting bills from the clinic. What do I do?

I can't afford my medications. Who can help?

Someone called about insurance...Do I need it?

I'm turning 65. What do I need to do?

I think I've been ripped off. Who do I turn to for help?

Training and Education

In-depth, ongoing training and assistance in the areas of benefit and entitlement programs, as well as other legal issues affecting older adults are provided to all Elder Benefit Specialists. An attorney provides supervision and support to the Elder Benefit Specialist to ensure high-quality advocacy and representation for older residents.

Elder Benefit Specialists are committed to public education. These efforts take many forms including informal talks to groups of older people, their caregivers and family members, newspaper articles, and providing printed materials.



Information and Referral

When additional support is needed the Elder Benefit Specialists are available to refer customers to community resources when appropriate.